CHECK-IN INSTRUCTIONS:

When you reach North Coast Village, look for the Patrol Office at the main entrance to the complex. Park in the temporary parking lot to the left of this building. At the Patrol Office, a security guard will show you where to find the Homeowners Association Office (HOA). HOA hours are Monday through Saturday, 9-12 and 1-5, closed Sundays. At the HOA, let the staff know you are staying in **Unit** #G-116, from Aug 22, 2010 – Sept 30, 2010. HOA staff has been informed of your reservation. They will provide you with a check-in packet, parking permit, and keys to your condo and the complex. Your parking permit must be displayed on the driver's dashboard at all times! You may pick up your check-in packet at the Patrol Office at the front of the complex if you arrive on a Sunday or after 5:00 p.m. on the day of your arrival.

YOUR KEY INSTRUCTIONS:

You will receive two sets of keys to your condo and the complex when you check in. The large magnetic key card is for gates leading in & out of the parking garages and complex. Please avoid getting this key card wet to prevent de-activation! The larger square key is for gates and hallway doors, and smaller key(s) for entering the condo. Please do not lose these keys. They cost \$75 to replace, and this will be deducted from your security deposit if lost. Please remember to drop your keys off at the Homeowners Office in the "Drop Slot" at the end of your stay.

HOMEOWNERS ASSOCIATION OFFICE (HOA):

Please remember that North Coast Village is not a full service resort. Each unit is privately owned and operated. There are no hotel or resort services provided. The HOA handles your check-in process as a service to the condo owners. After that, please involve the HOA in cases of emergency only. Please refer any other matters back to us at (760) 940-8337 or (760) 505-2939. You will find useful information about North Coast Village and tourist information in your condo. A detailed booklet of the North Coast Village rules and regulations is also in your unit. Please make yourself familiar with these.

GETTING TO YOUR CONDO/PARKING INSTRUCTIONS:

Park in the parking lot next to the Patrol Office while you check in. If this lot is full, you may park across the street in the public pay lot for \$1.00. Be sure not to park at the curb...The City of Oceanside strictly enforces parking rules! A map of the complex will be given to you with your keys. Your condo is located on the first floor of "Big G" building. To reach your parking space: From the Patrol Office, take a left onto Pacific Street. Make a sharp left turn BEFORE the entrance to the bridge going into the harbor. Take the first entrance to the parking garage on your left. Take a left once inside the garage. Space # 07-53 will be all the way down at the end of the garage against the far wall. Be sure to display your parking permit on the driver's side dash, and DO NOT back into the parking space (\$50.00 fine!). For your protection, please lock your vehicle and do not leave valuables in your car. From the parking garage, take the stairs or elevator up to the first floor.

Please enjoy all of the facilities at the complex. If for some reason the pool or jacuzzi are out of order, there is another pool and jacuzzi across Breakwater Way, in the "A" building portion of the complex. To check out billiards or ping pong equipment, please visit the Patrol Office. Valid I.D. or Driver's License/deposit required for collateral. Have a great vacation, and please call us at (760) 940-8337 or 505-2939 if you have any questions. *Regards, Brian & Nili Alben*

Brian and Nili Alben Oceanside Beach Vacations 715 Mason Road Vista, CA 92084

Telephone (760) 940-8337/Fax (760) 295-0837

E-mail: NiliR@cox.net; Web site: www.oceansidebeachvacations.com

Welcome to North Coast Village, located at 999 North Pacific Street, Oceanside, CA 92054. Your condominium is Unit #G-116. The parking space for your condo is #07-53. You may check in at the Homeowners Association (HOA) Office between 3:00 and 5:00 p.m. on the day of your arrival. If you arrive on a Sunday, or after 5:00 p.m. you may check in at the Patrol Office instead. We will let the office staff know that you will be arriving, so they will have keys and a check-in packet ready for you.

Check out time is 10:00 a.m. This allows time for cleaning the condo before the next guests arrive. There is a \$25 late check-out fee if you have not pre-arranged a late check-out with us.

The condominium phone number is (760) 721-8392. There is a phone block, so only local calls can be made. You can use a calling card or call 1-800-CALL-ATT to make long distance calls. Please read through the HOA Rules and Regulations booklet in your condo. This will help you to become familiarized with the complex and will help you to avoid receiving any fines during your stay.

As a courtesy to the cleaners and next renters, please clean the George Foreman grill prior to your check-out. There will be a \$25 cleaning charge if the grill is left dirty upon your departure. Thanks for your help!

** For Off-Season Guests: Should the pilot light for the fireplace go out, please contact the Patrol Office at 760-439-5662. You can ask one of the Patrol Staff to come to the condo to light the pilot light for you.

If you have any questions or problems regarding your condo, please call us at (760) 940-8337/(760) 505-2939 (cell). Please remember to drop your keys off at the HOA Office on the day of your departure.

Enjoy your stay...

Brian and Nili Alben On behalf of the owners of Unit G-116, The West Family

- *We will hold your credit card number for the \$500 refundable security deposit for this rental. No charges will be billed to your card provided that the rental unit and its contents are left in satisfactory condition. Any additional cleaning charges or damages noted in the condo after your stay will be billed to you with an itemized statement of charges incurred.
- **There is a \$50.00 utility bill allowance for winter monthly rentals. Utility costs exceeding this \$50.00 allowance will be billed to you.

**If something is broken or not working in your condo upon your arrival, please call or e-mail us at the BEGINNING of your stay so we can take care of the problem in a timely fashion. Please do not leave us hand written notes or put maintenance notes in the Guest Books at the end of your stay. The guest books are meant for sharing vacation memories with others.

**If you break or lose an item in the condo during your stay, please replace the item or call us so we can replace the item.

**If you are part of a group rental, please <u>DO NOT</u> take items from your condo to other condos and <u>DO NOT</u> bring items from other condos to your condo. Each condo is individually owned by different owners. You will be charged for items missing from your condo after your stay.

Internet Users Please Note:

Cox Cable is filtering all outgoing **emails** that do not use their server. This probably sounds like Greek, but it means you have to reconfigure your outgoing mail on your computer if you do not normally use Cox Internet and you would like to send emails.

**You might want to try sending an e-mail first, to see if reconfiguration is even necessary...

If so, To reconfigure your EMAIL:

Start your **Outlook** or **Outlook Express**Click on the top bar on **Tools**Go to the bottom and click **Accounts**Make sure the **Mail** tab is on top
Highlight the **email** account you need to modify
On the right side click **Properties**Click the **tab** labeled **Servers**Write down what is in the box, **outgoing server** (**SMTP**)
You will need it when you get home to re-set your e-mail Properties **Replace** the contents of **SMTP** with: **smtp.west.cox.net**Click **OK** to get out.

If you are not able to connect to the internet try the following:

Is the wireless connected?

Connect wireless to: Linksys (unencrypted-no password required)

or

Connect a **cable** to the back of the router

If you are connected to the router but not internet:

Pull Modem power for 30 sec and reconnect power

^{*}Any questions, call us toll free at 760-940-8337