



Weekly Status Report

Date: August 6, 2010
To: Raymond Lopez, President & CEO
Gregory Allen, Director
Daniel Shapiro, Sr., VP & COO
Dennis Groh, VP Federal Outsourcing
Paul Barber, Regional VP

From: William F. Slater, III, PMP, VA NSOC NSSS Project Manager

Subject: Weekly Status Report, Week Ending August 6, 2010

Greetings from VA Facilities at Hines, IL, Greg, Ray, Dan, Denny, and Paul,

This is the NSSS Team Weekly Status Report for the week ending August 6, 2010. It has been prepared exclusively for ESN Management.

Deliverables:

- | | | |
|--|-----|----------|
| • Weekly NSSS Team Updates Report (This Report) | N/A | 8/6/2010 |
| • An Internal Staffing Option Reports for ESN Management | N/A | 8/5/2010 |
| • Weekly Performance Support Report | 2E | 8/2/2010 |
| • Weekly Device Monitoring and Analysis Report | 2A | 8/4/2010 |
| • Weekly Incident Summary Report | 2D | 8/4/2010 |
| • Bi-Weekly Security Alerts and Implementation Report | 2I | 8/6/2010 |

Other Reports

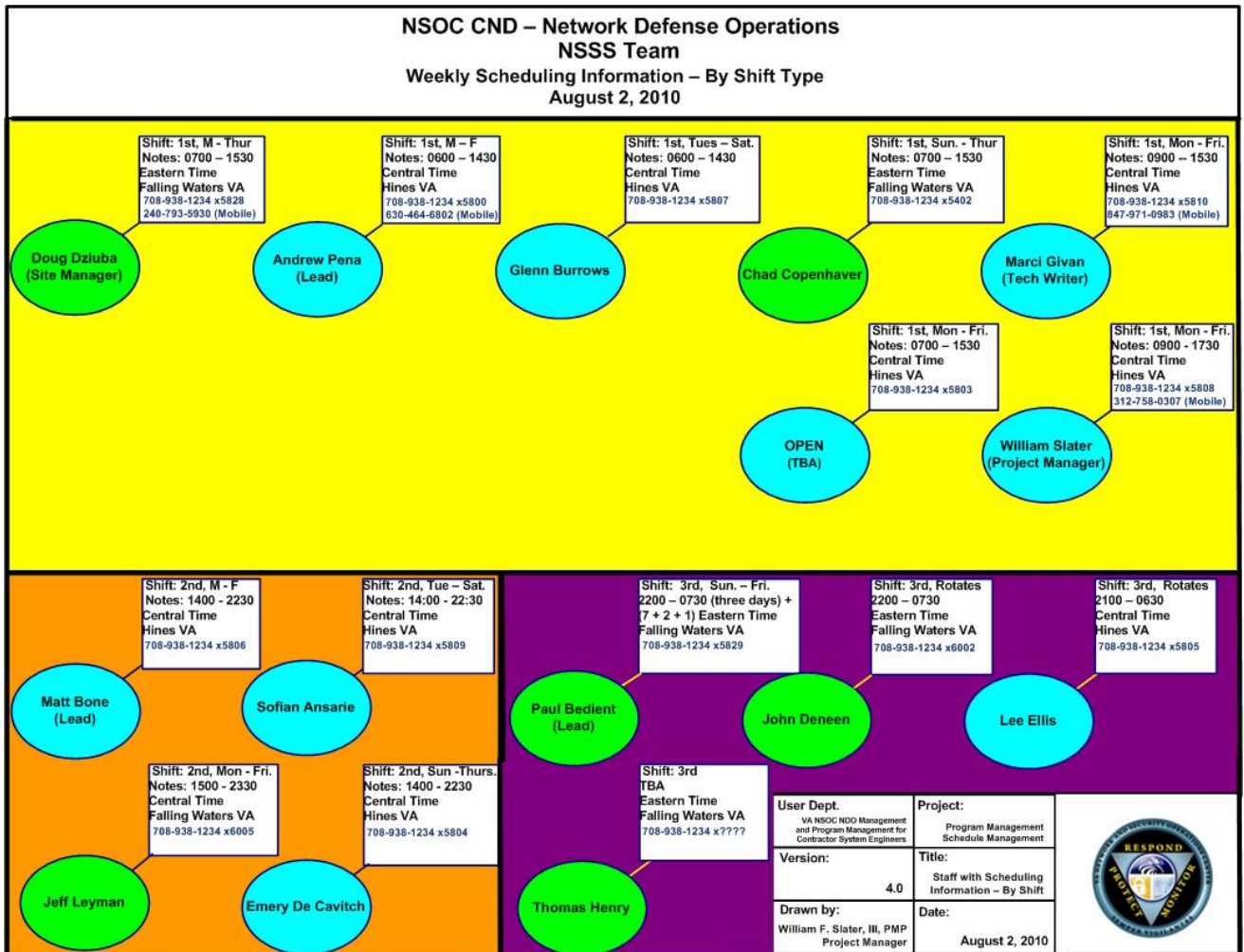
Daily ePO Reports	Daily
Daily NIPs Reports	Daily
Daily CIPS Briefing	Mon - Fri
Ad Hoc - Daily and Weekly ePO Reporting Procedures	Ad Hoc



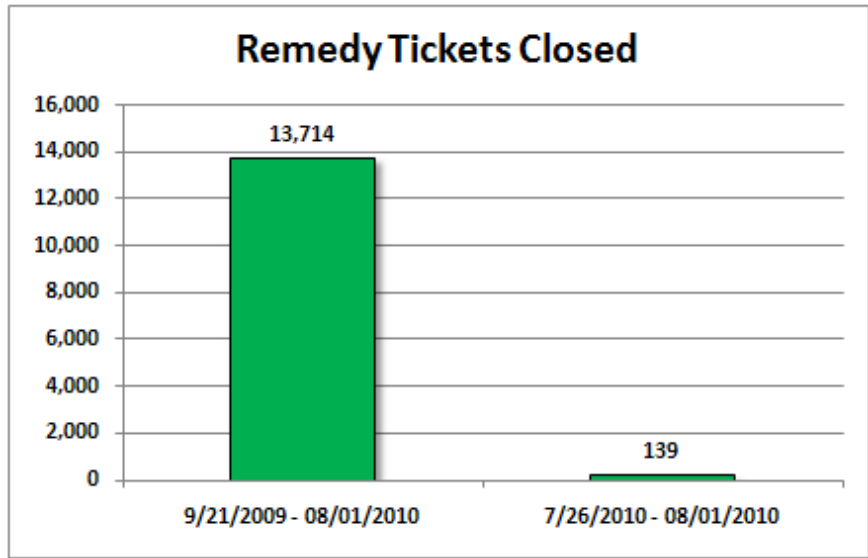
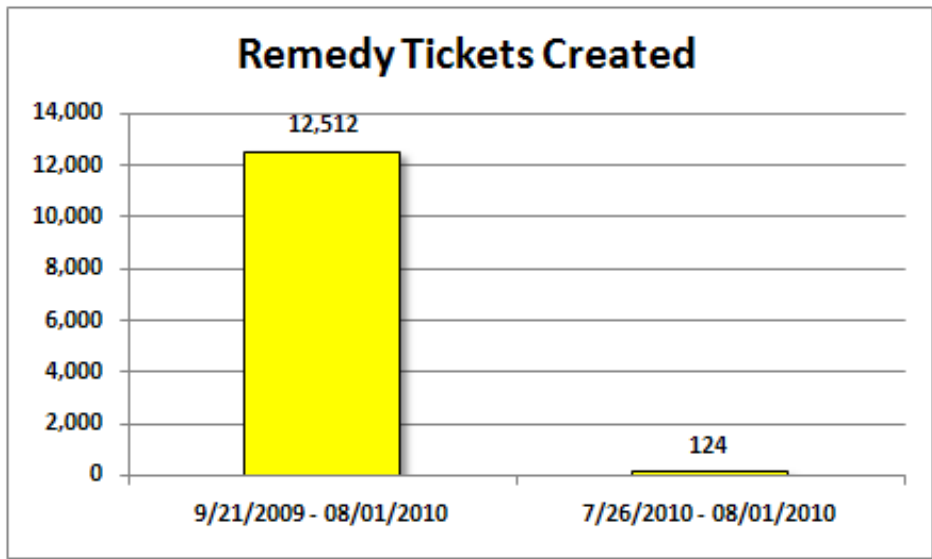
Team Rosters

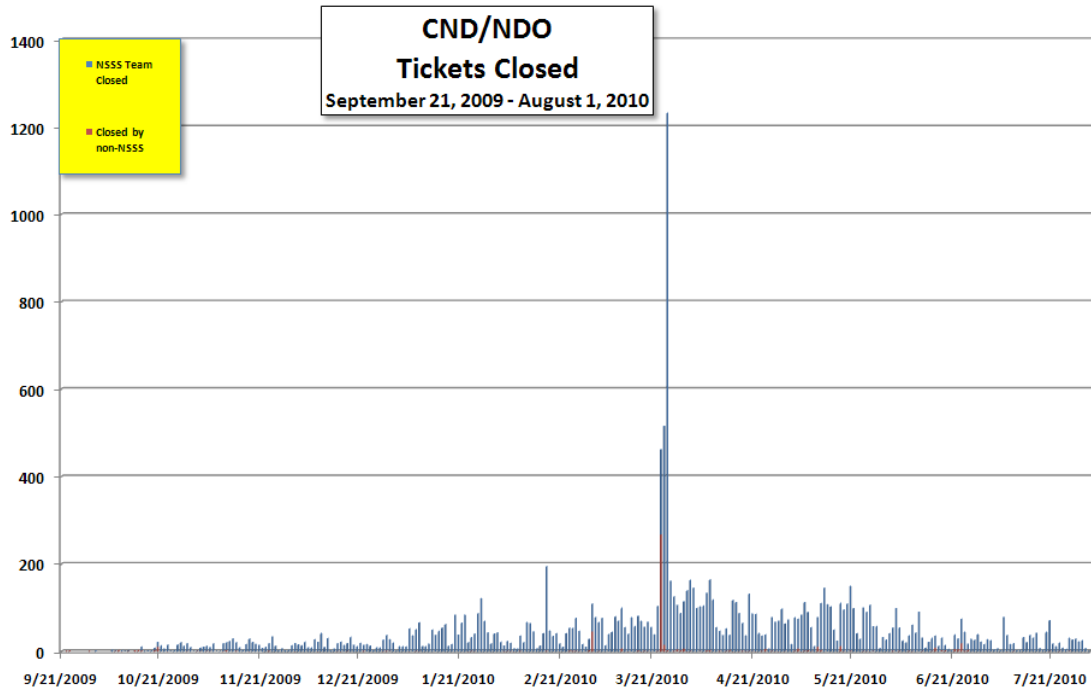
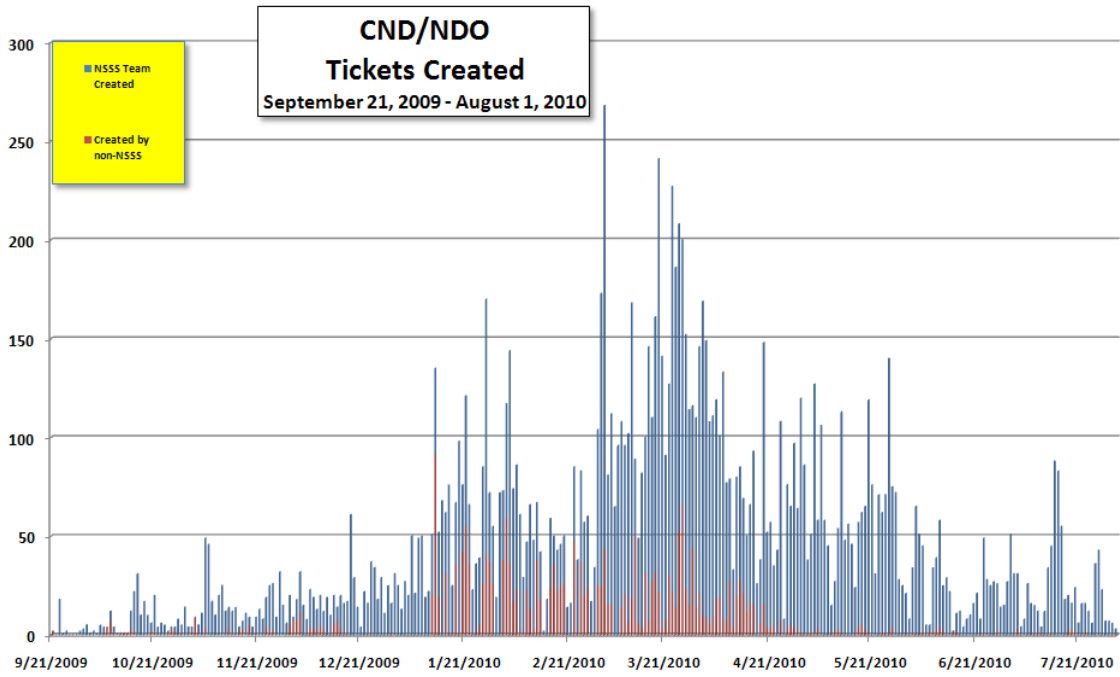
NSOC NSSS Team Report Last Updated: August 2, 2010

First Name	Last Name	Employer	E-Mail	Work Phone	Position	Shift	Location
Sofian	Ansarie	GDIT	Sofian.Ansarie@va.gov	708-938-1234 x5809	Analyst	2nd Shift, Tue - Sat	Hines, IL - Hines VA
Paul	Bedient	GDIT	Paul.Bedient@va.gov	708-938-1234 x5829	Shift Lead	3rd Shift, Sun - Wed	Falling Waters, WV - Falling Waters VA
Matthew	Bone	ESN	Matthew.Bone@va.gov	708-938-1234 x5806	Shift Lead	2nd Shift, Mon - Fri	Hines, IL - Hines VA
Glenn	Burrows	ESN	Glenn.Burrows@va.gov	708-938-1234 x5807	Analyst	1st Shift, Tue - Sat	Hines, IL - Hines VA
Chad	Copenhaver	GDIT	Chad.Copenhaver@va.gov	708-938-1234 x5402	Analyst	1st Shift, Sun - Thu	Falling Waters, WV - Falling Waters VA
Emery	DeCavitch	ESN	Emery.DeCavitch@va.gov	708-938-1234 x5804	Analyst	2nd Shift, Sun - Thu	Hines, IL - Hines VA
John	Deneen	GDIT	John.Deneen@va.gov	708-938-1234 x6002	Analyst	3rd Shift, Mon - Thu	Falling Waters, WV - Falling Waters VA
Douglas	Dziuba	Security Advisers	Douglas.Dziuba@va.gov	708-938-1234 x5828	Site Manager	1st Shift, Mon - Fri	Falling Waters, WV - Falling Waters VA
Lee	Ellis	GDIT	Lee.Ellis@va.gov	708-938-1234 x5805	Analyst	3rd Shift, Wed - Thu	Hines, IL - Hines VA
Marci	Givan	ESN	marci.givan@va.gov	708-938-1234 x5810	Technical Writer	1st Shift, Mon - Fri	Hines, IL - Hines VA
Thomas	Henry	ESN	thomas.henry@va.gov		Analyst	3rd Shift, Wed - Sun	Falling Waters, WV - Falling Waters VA
Jeff	Leyman	GDIT	Jeff.Leyman@va.gov	708-938-1234 x6005	Analyst	2nd Shift, Mon - Fri	Falling Waters, WV - Falling Waters VA
Andrew	Pena	GDIT	Andrew.Pena@va.gov	708-938-1234 x5800	Shift Lead	1st Shift, Mon - Fri	Hines, IL - Hines VA
William	Slater	ESN	william.slater1@va.gov	708-938-1234 x5808	Project Manager	1st Shift, Mon - Fri	Hines, IL - Hines VA

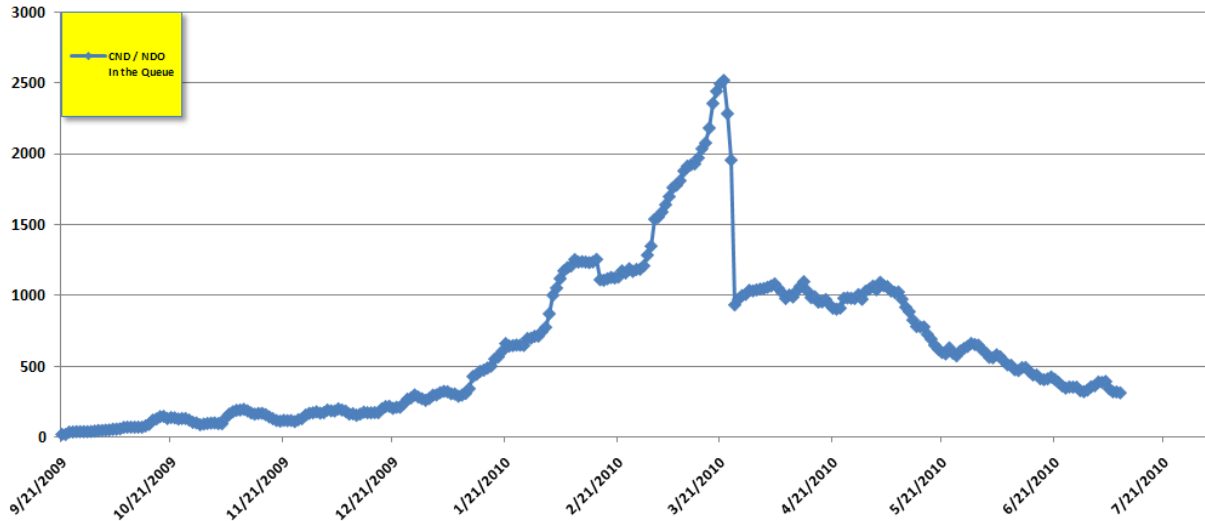


Team Efforts

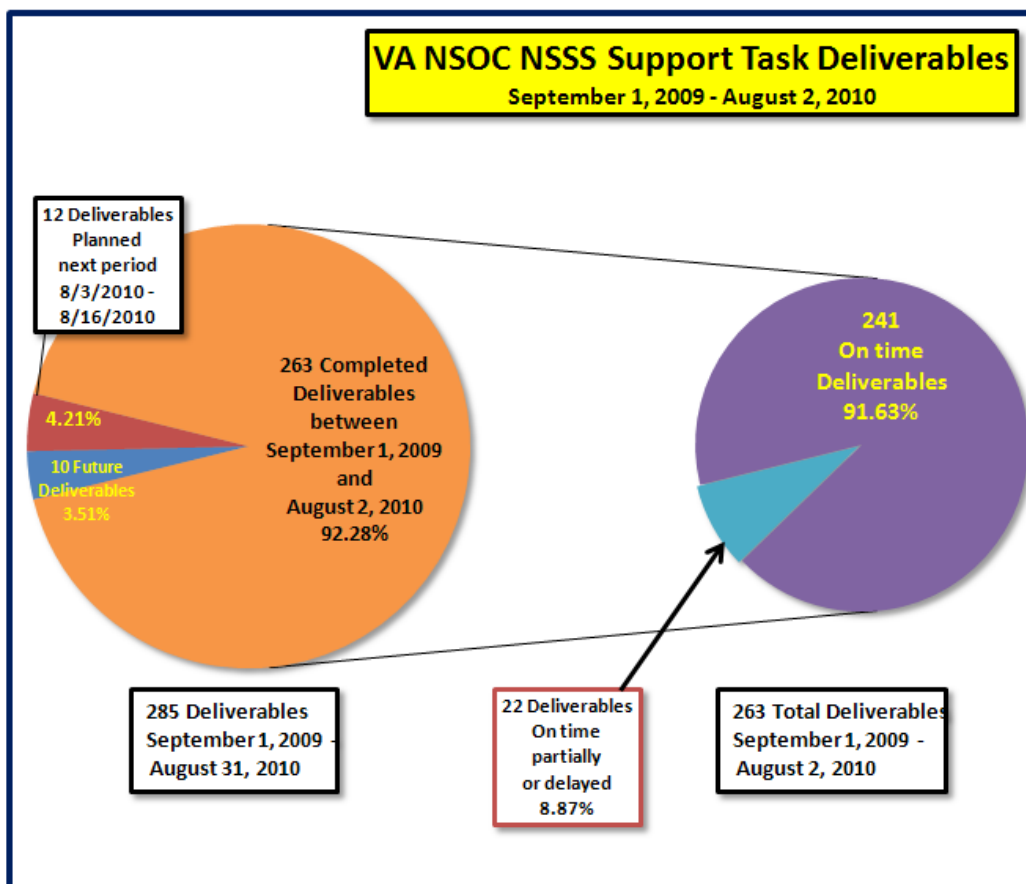




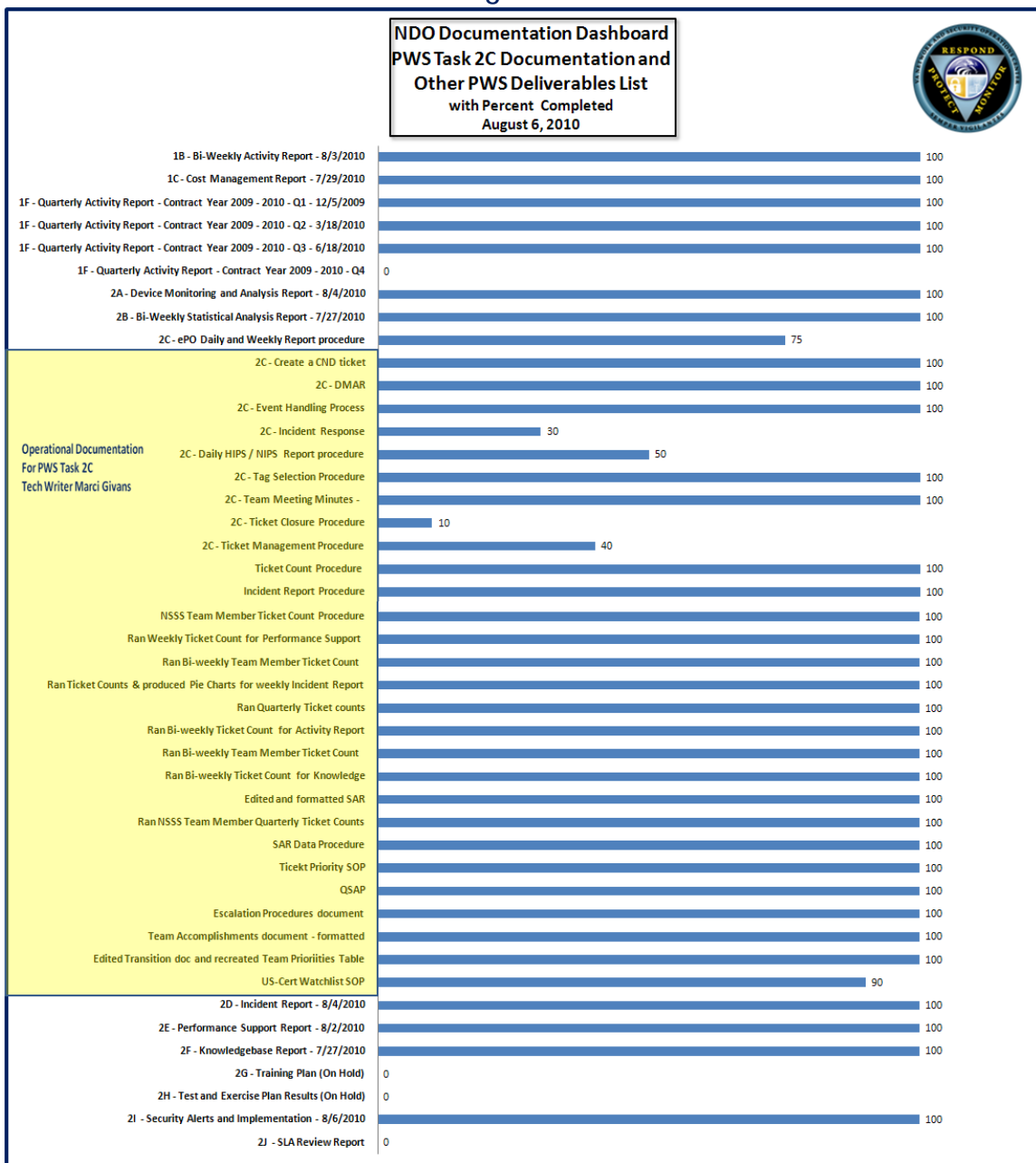
**CND / NDO
In the Queue**
September 21, 2009 - August 1, 2010



Documentation and Deliverable Updates



The "Documentation Dashboard" below shows at a glance the deliverables that we are working on.





Team Kudos

Week Ending July 30, 2010

Date/Time	From:	To:	Method	Content
7/28/2010 6:09 PM Central Time	Ash Aziz	NSSS Team	Via E-Mail	Subject: RE: Update: VANSOC0368382 Thank you everyone good job.

Week Ending August 6, 2010

Date/Time	From:	To:	Method	Content
8/4/2010 9:17 AM Central Time	Ash Aziz	Marci Givan, Andrew Pena, Doug Dziuba	Via E-Mail	Subject: RE: Update: VANSOC0368382 Thank you Marci, and good job everyone the report looks very good.
8/4/2010 3:43 PM Central Time	Ash Aziz	William Slater and Team	Via E-Mail	Subject: RE: NSSS Team Report - Device Monitoring and Analysis Report - PWS Task 2A – August 4, 2010 The report looks good, I got a question does anyone know why CSC is not reporting NIPS events anymore?!
8/6/2010 1:50 PM Central Time	Ash Aziz	Andrew and NSSS Team	Via E-Mail	Subject: RE: Request for Remediation --VANSOC0355201 Zeus Infection Detected Thank you guys, I am making sure.

Management Activities

Interviewing and Hiring Initiatives:

Mr. Thomas Henry, started at Falling Waters on the VA NSOC NSSS Team. After training, he will start on the Third Shift Network Security Specialist 3 position at the VA NSOC at Falling Waters is pending. His start date was Monday, August 2, 2010.

ESN extended an offer to Mr. John Domar, a network security specialist and a new CISSP. He accepted and starts on Monday, August 9, 2010. After in-processing and training, he will be going to the 3rd Shift position at Hines.

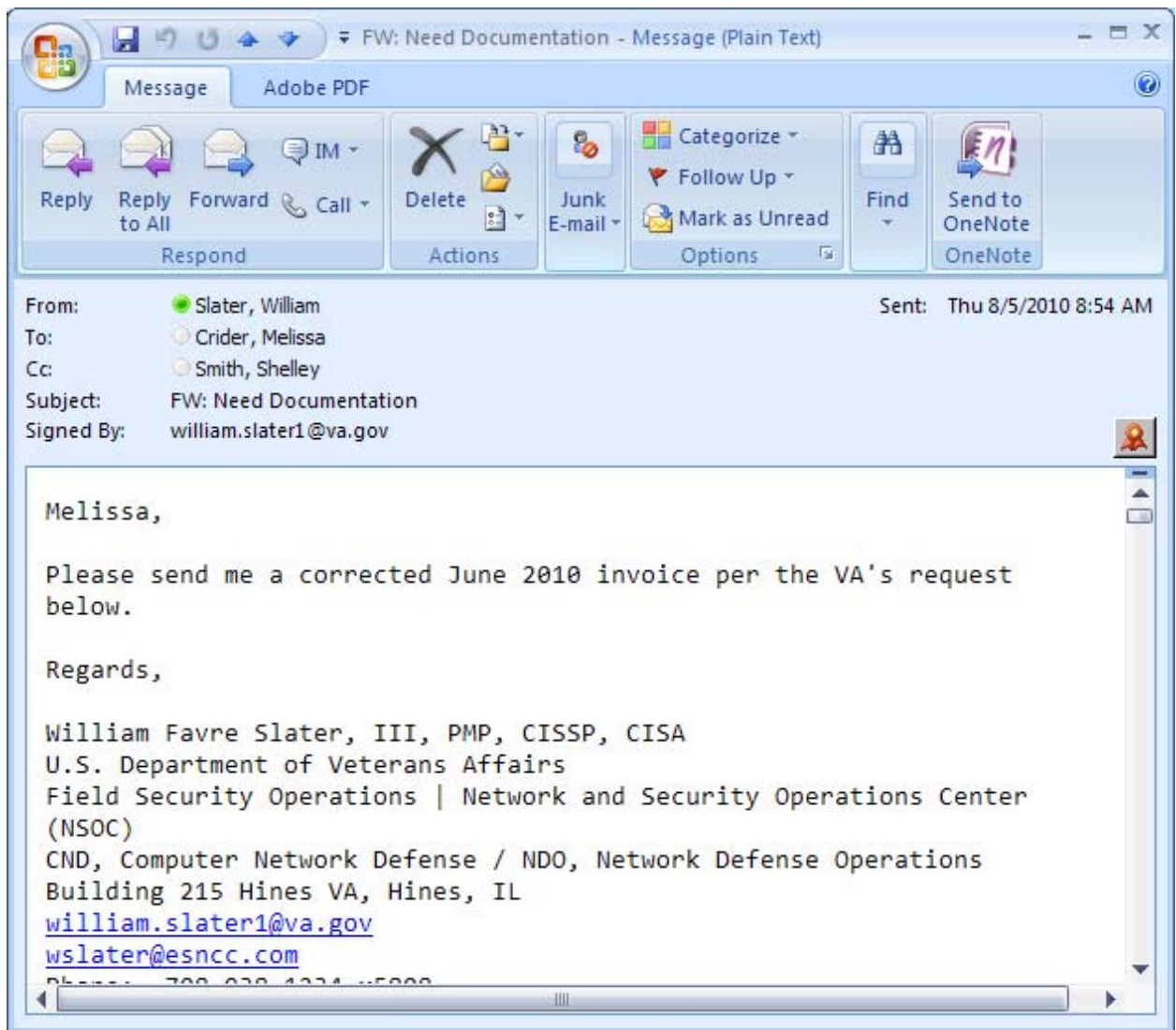


VA Management Issues:

At the request of Mr. Will Kirchoffer, I worked to resolve issues regarding the VA Learning Management System data records about three members of the Team. A system purge that the VA LMS system data scheduled for August 5, 2010 was about to permanently remove these Team members' data and all records related to the completion of their required VA LMS Training. This close coordination with my Team members saved each one about 6 hours of required training verification data.

Project Accounting and Billing Issues:

Worked with ESN Staff to resolve billing issues for the month of June 2010. VA Management was alarmed to find reported travel expenses related to Ken Conquest's travel that took place in November 2009. After researching it, we got it explained to the VA Management but now VA wants an updated June Invoice. I made the request to Melissa Crider-Robinson and Shelley Smith on August 5, 2010 and am waiting for a response. That e-mail request is shown below:



VA COTR and Contract Issues:

The VA COTR and Will Kirchoffer are carefully reviewing all PWS Task reports and documentation that has been created and sent to them. Next week, they will present us with a list of missing and unsatisfactory documentation.



Also, I was told by Mr. Kirchoffer and Mr. Mattocks that we are not compliant with the NSSS Contract because we are not already providing dual site 24 x 7 coverage. I explained that the manning balance in the PWS specified 60% of the staff would be at Hines and 40% of the staff would be at Falling Waters. Under this staffing model, it was not possible to provide dual site 24 x 7 coverage. Mr. Kirchoffer disputed this and told me that we needed to make it happen.

We created a Staffing options document and presented it to NSSS Management (Dan Shapiro and Greg Allen) so they can have something to work with.

These issues might have received more attention if there had been more ESN Management Resources to bring to bear on these COTR and Contractual issues. I recommend that some attention be given to these COTR and Contractual issues next week so that it can get resolved before it gets out of control at the VA with the COTR and Mr. Kirchoffer.

Personnel Issues:

I am currently dealing with issues regarding two ESN employees at Hines. One has behavioral problems controlling his language in the work place and the other is having issues with getting to work on time. Both have write-ups coming in the near future.

I received my Performance Review on August 3, 2010. I disagree with several statements in the document and am sending a written response to it on Friday, August 6, 2010.



Closing Comments:

Thanks for taking the time read and digest all this.

I greatly value my time and my relationships here at ESN and hope that I will be treated fairly and justly with regards to some of the recent allegations that have been made.

Please let me know if you have any questions or comments about the content listed here.

Best regards,

A handwritten signature in black ink that reads "William F. Slater, III". The signature is written in a cursive style with a horizontal line underneath.

William F. Slater, III, PMP, CISSP, CISA, SSCP
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