From: "Amazon.com" <payments-messages@amazon.com> Subject: Refund on order 103-9413145-3177806 Date: September 28, 2010 9:01:47 PM CDT To: "warlock7@mac.com" <warlock7@mac.com> Reply-To: "Amazon.com" <payments-messages@amazon.com>

Greetings from Amazon.com.

We're writing to let you know we processed your refund of \$9.00 for your Order 103-9413145-3177806.

This refund is for the following item(s):

Item: Dead Rising 2 Quantity: 1 ASIN: B002EE1P2W Reason for refund: Account adjustment

Here's a the breakdown of your refund for this item:

Item Refund: \$10.92 Item Promotion Deduction*: (\$1.92)

* About Promotions:

Your refund reflects the amount paid for the given item(s) after any promotions were applied. Examples of promotions/discounts include Free Shipping, Buy 3 Get 1 Free, 10% off your order, etc.

We'll apply your refund to the following payment method(s):

Gift Card: \$9.00

Refunds typically complete within 10 business days and appear as a credit on your statement.

The amount credited to your Gift Card balance should be automatically applied to your next eligible order on our website.

When you use a promotional certificate or other discount on your order, you will not be refunded for the amount of the promotional offer, as this amount was deducted from the original purchase. Any unexpired promotional funds used on the order are returned to your account for use toward future qualifying purchases. Please note that the original expiration date still applies.

Have questions about our refund policy? Visit our Help section for more information:

http://www.amazon.com/refunds

We look forward to seeing you again soon.

Sincerely,

Amazon.com We're Building Earth's Most Customer-Centric Company http://www.amazon.com

Note: this e-mail was sent from a notification-only e-mail address that cannot accept incoming e-mail. Please do not

reply to this message.