



THE LAW FIRM OF PUCKETT AND FARAJ, PC

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December 20, 2011

**Via USPS First Class Mail**

Will A. Gunn, General Counsel  
Department of Veteran's Affairs  
810 Vermont Avenue, N.W.,  
Washington, D. C. 20420

*RE: Ms. Lisa Wolford/ CSSS.NET; Request for Reconsideration of Denial of Listing  
as SDVOSB*

Dear Mr. Gunn:

I enclose for your information a copy of a letter that I wrote to Thomas Leney regarding my client, Ms. Lisa Wolford, who has been wrongfully denied inclusion in the VA VetBiz Vendor Information Pages (VIP) Verification Program.

I am sure that you are aware that there have been widespread problems with the application of new rules to the VetBiz VIP Program. The new rules were written to address dishonesty and fraud among federal contractors masquerading as service disabled veterans. Unfortunately, the application of these rules has been uneven at best and has resulted in many veterans, for whom the program was designed, being unjustifiably excluded.

My client has expended much effort in attempting to obtain a reinstatement to the VetBiz listings. As we stated in the enclosed letter, if this cannot be resolved administratively, my client intends to proceed by taking legal action to obtain appropriate relief. As of this date, we are aware of several lost opportunities by CSSS.NET as a result of your agency's improper removal of CSSS.NET from the VA VetBiz VIP Verification Program.

Thank you for your attention to this matter.

Sincerely,



Haytham Faraj

HF/mjp  
Enclosure  
Cc: Ms. Lisa Wolford



Puckett & Faraj

THE LAW FIRM OF PUCKETT AND FARAJ, PC

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December 16, 2011

**Via email: vacorecons@va.gov**

**Via USPS First Class Mail**

Mr. Thomas J. Leney, Executive Director  
Small and Veteran Business Programs  
Department of Veteran Affairs  
Center for Veteran Enterprise  
810 Vermont Avenue, N.W.,  
Washington, D. C. 20420

*Re: Ms. Lisa Wolford/ CSSS.NET; Request for Reconsideration of Denial of Listing as SDVOSB*

Dear Mr. Leney:

This law firm represents Ms. Lisa Wolford and CSSS.NET, her company. Based on your letter dated October 24, 2011, finding that CSSS.NET has been denied for inclusion in the VA VetBiz Vendor Information Pages (VIP) Verification Program, Ms. Wolford filed a Request for Reconsideration on November 3, 2011. The 60 day period required by 38 CFR §74.13 for the CVE to provide a decision regarding the status of CSSS.net as a Service Disabled Veteran-Owned Small Business (SDVOSB) will therefore end on January 3, 2012. We are particularly concerned by the casual pace of the process given the ample evidence available to your agency confirming that CSSS.NET is verified and certified by the SBA as an (8)a/SDB firm.

Ms. Wolford has directed me to write to you for the following two purposes:

1. To offer any and all assistance that you require that has already not been provided in clarifying for CVE any issue with regard to the status of CSSS.NET as a SDVOSB. She stands ready to put her accountant, business attorney, estate tax attorney and any other knowledgeable person at your disposal in your review of her application so that she may be able to reinstate the VetBiz VIP listing of CSSS.NET.

2. As you know, she began the arduous process of updating CSSS.NET's status under the new rules in March, 2011. In the ensuing months she has provided voluminous documentation requested by CVE, resulting in an erroneous denial on August 23, 2011. You reviewed her application during September and October, 2011, and issued a second denial on October 24, 2011 on different grounds, as erroneous as those for the first denial. In the event that the CVE either persists in its refusal to restore CSSS.NET's listing or fails to make a decision

within the 60 day period required by 38 CFR §74.13, Ms. Wolford will be pursuing any and all legal remedies that are available to her in order to obtain the relief she seeks from the denial of her company's rightful status as a SDVOSB.

Thank you for your attention to this matter.

Sincerely,



Haytham Faraj

HF/mjp

Cc: Ms. Lisa Wolford  
Hon. Eric K. Shinseki, Secretary, Department of Veteran's Administration  
Mr. Will A. Gunn, General Counsel, Department of Veteran's Affairs